



Online Trade Instructions

We hereby provide you with this <<online transaction risk description>>. The computer transaction referred to in this "Online Transaction Risk Description" includes remote synchronous transaction, remote synchronous transaction and online transaction.

----Long-distance synchronous transaction refers to a transaction mode in which the customer directly enters the transaction instructions in the company's business place and participates in the transaction through the company's computer remote synchronous trading system.

----Remote synchronous transaction refers to the transaction of customers connected to the company through the remote trading terminal, and then through the company's remote synchronous trading system.

----Computer trading due to the transmission on the LAN and on the Internet, the transaction risk may occur, which will bring losses to you. Therefore, you must seriously consider whether your situation is suitable for computer electronic transactions. When considering whether to conduct computer transactions, you should identify the following points:

1. Due to the transmission on the LAN and on the Internet, your transaction order may be interrupted, pause, delay, data error and other situations;
2. Institutions or investors do not properly keep the transaction password, and their identity may be copied;
3. Market information and other information may be errors;
4. Computer transactions still have unpredictable risks.

----The above risks may cause your trading orders to be closed or all closed, as well as other trading mistakes, you must bear the losses caused thereby.

Related to the network and trading software

Because of its popularity and recognition, MT4 trading platform, more than 1,000 large financial institutions around the world use it as a trading carrier, but this does not mean that it is perfect. Any computer software has some subtle vulnerabilities, which is difficult to solve!! But MT4 trading platform should be one of the best trading software on the market. For the special accident of the transaction level, the company handles as follows: -

1. Handle the problem of trading platform disconnection. We have to make clear belong to the company trading platform line problem promise: after the troubleshooting trading platform back to normal customers should be within 30 minutes of controversial more trading position list / lock positions, and truthfully clear the specific situation (including account, single, etc.) email to sauport@ibadcofx.com the company will according to the drop during a best price for the customer more trading position sheet to settlement as compensation. The closing of the position / lockup warehouse receipt over 30 minutes shall be deemed to be the final decision of the customers own will and judgment, and the Company will not compensate for this³ repay.

① The customer account holds 2 multiple orders and 2 empty orders (locked warehouse). Since there is no risk of price fluctuation, the Company will make no compensation for such accounts (the same number of multiple orders is equal) according to industry regulations.

② If the customer holds one multiple order and two short orders in the account and the extra one short position order, the company will compensate the loss of the extra one short position order at the best price during the first point of the "relevant network and trading software".

订单 /	时间	类型	手数	交易品种	价格
16987866	2024.08.28 05:50:25	sell	1.00	usdjpy	144.401
16987867	2024.08.28 05:50:26	sell	1.00	usdjpy	144.401
16987868	2024.08.28 05:50:32	buy	1.00	usdjpy	144.418
余额: 9 925.25 USD 净值: 9 893.40 已用预付款: 2 000.00 可用预付款: 7 893.40 预付款比例: 494.67%					

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③ 2 short position orders are held in the customer account, which shall be handled by the Company in accordance with the first point of "related network and trading software". Compensation for the loss of the 2 lot short position order with one of the best prices during the drop period.

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16987866	2024.08.28 05:50:25	sell	1.00	usdjpy	144.401
16987867	2024.08.28 05:50:26	sell	1.00	usdjpy	144.401
余额: 9 909.32 USD 净值: 9 867.78 已用预付款: 2 000.00 可用预付款: 7 867.78 预付款比例: 493.39%					

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2. For customers with no position order or locked order in the trading account, there is not any risk to the price fluctuation during the period of the platform disconnection, and the market is full of opportunities every day. Therefore, the Company will not accept any claims for customers who want to enter the market or unlock during the period of the platform disconnection. This is the general rule of fairness and justice in our industry, which customers must understand.

3. If the trading platform does not execute orders according to the price limit. If the customer finds that the price limit order has not reached the specified price and the transaction, please immediately and truthfully email the specific situation to support@macrofx.com , the company will immediately check the email. If the situation is true: the company will directly compensate for the loss below the US\$50.-due to the additional cost of covering the position in the market. For more than US\$50.-losses, the company will be when the market price for customers to cover its positions, because the time and price and the customer position time and price difference, the company computer department will cover the time and price of internal changes, make the customers trading account all data is correct. Because the trading order number has to be matched with the trading field system, the internal correction cannot be made, so the trading order number of the cover position is different from the order number of the customers previous position. Please note and understand.
4. The trading platform shall not be treated at 50% or less than the required margin. If the customer finds that the trading account is not 50% below the required margin or below, please email the specific situation immediately and clearly

support@macrofx.com the company will check immediately after receiving the email, if true, the company will be when the market price for customers cover its positions, due to the time and price and the time and price difference, the company computer department will cover the time and price of internal modification, make the customers trading account all data is correct. Since the trading order number and the trading yard system are matched and settled, the internal modification cannot be made,om

Therefore, the trading order number of the cover position is different from the order number of the previous position. Please note and understand.

For "wrong trading"



The cause of the "wrong price" may be both the system itself factor and the external force. In the process of trading, it is inevitable that information transmission distortion caused by some factors, and some distortion will make the price seriously violate the true price of the market, which produces major errors in the transaction. According to the objective performance of the abnormal transaction situation is the price error. In the judgment standard of the price error, it is mainly judged by whether the price seriously distorts the actual market price or whether the price seriously deviates from the actual market price (as shown in the figure above).

The price of "wrong transaction" is not the real price of the market at that time, and cannot obtain and provide the trading code. According to the trading mechanism established by the industry, transactions that seriously deviate from the true price of the market are "wrong transactions", and the transaction cannot be confirmed afterwards. The company warns the majority of customers if the above similar events happen, do not use the distorted price for repeated trading, "wrong transaction" regardless of profit and loss will be revoked transaction processing!!

The above situation is not common, but happen from time to time, jingxi customers pay attention to understanding and cooperate with our work!!!

Transaction / settlement
/ Finance / IT, etc
08/08/2017



About the definition and handling method of the abnormal transaction account

definition

1. The customer directly or indirectly uses any computer plug-in software or damaging tools that are not published by the Company.
2. Misleading information that customers use the same account and use multiple computer terminals for trading behavior at the same time, intending to cause huge turnover in the market by means of "intensive trading".
3. If 25% or more of the trading orders in the trading account are opened and closed within less than 3 minutes. The company reserves the right to classify this account as an abnormal transaction account.
4. If 25% or more of the trading orders in the trading account are hedging lock orders established within 3 minutes. The company reserves the right to classify this account as an abnormal transaction account.
5. The trading account shall set a new limit order and preset the stop loss and stop profit order for the limit order that was not confirmed at that time
After the opening and closing time of the whole set of trading orders is less than 3 minutes, this account is defined as an abnormal transaction account.
6. The number of trades varies greatly, such as the change from 0.1 to 0.5 lots to 2 to 20 lots (the closing time is less than 3 minutes).
7. If the opening and closing time of the trading order is less than 3 minutes, the company will judge the customers trading motivation is
Whether it is an abnormal transaction, if it is an abnormal transaction, the Company will deduct the profit of such transaction, and the customer shall not object.
8. Macro Markets has right to cancel or deduct the order that LP not accepted.
9. High-leverage, high-value trades prohibited by the company or those that pose a risk due to large position sizes.
10. Trades that exploit correlations between the OTC market and other related markets to gain undue profit.

* * Any one of the above 10 points triggered is an abnormal transaction.

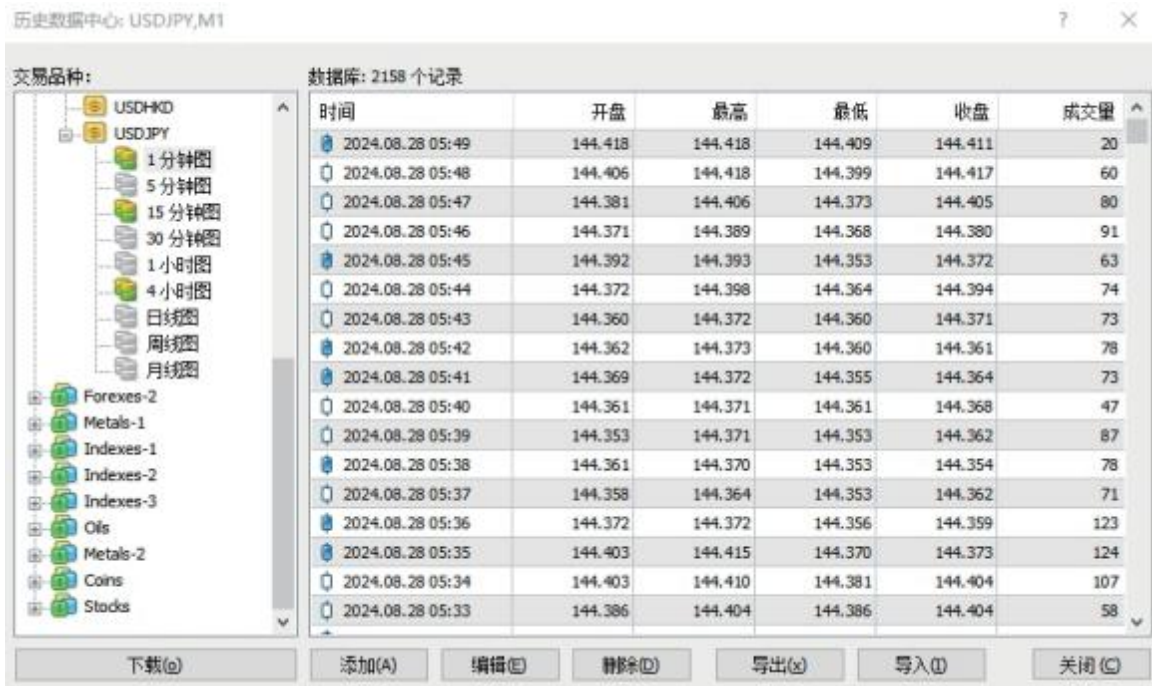
* * The above 10 items do not represent the definition of all abnormal transactions, and the company will adjust the relevant rules from time to time. The Company has the absolute right to interpret the definition of abnormal transactions.

handle

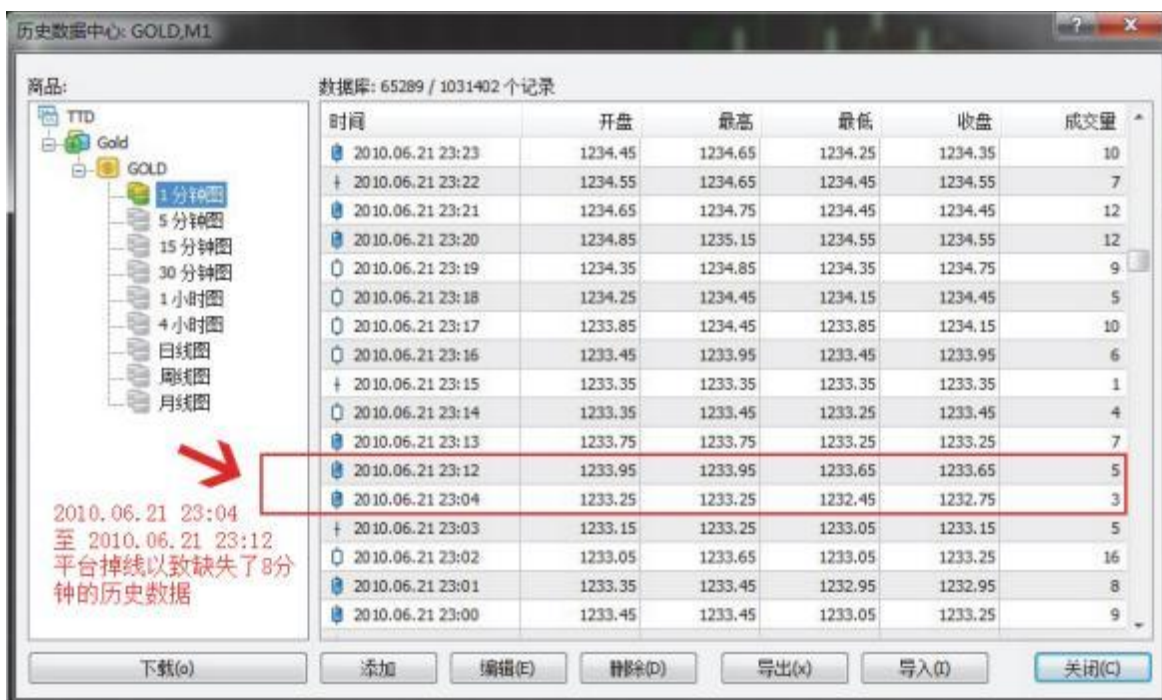
According to the industry practice, the transaction order of the abnormal trading account is profitable, and the company will issue the balance to the customer after deducting all the profits. If the transaction order of the abnormal trading account is lost, the customer is responsible, and all the abnormal trading account will stop issuing all rebates on the agent of the month and cancel the trading account.

How to identify the trading platform dropped line

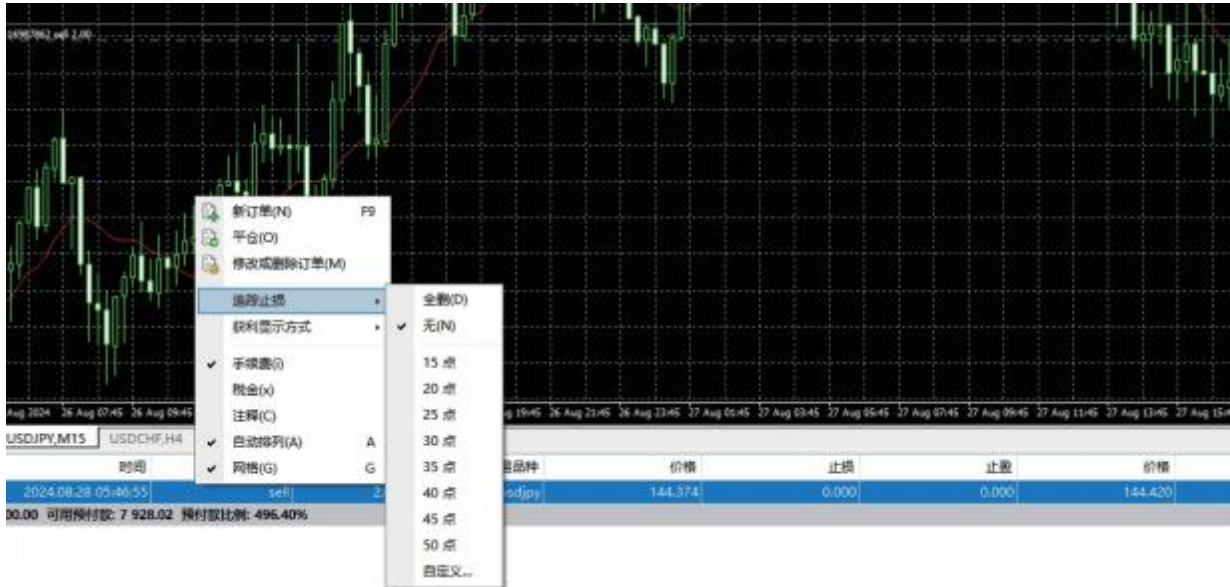
- As shown in the figure below, the price of "historical data center" is not missing to prove that the trading platform is not dropped, and if the customer is not connected, it should be a network or computer problem.



- As shown in the figure below, the price of the "historical data center" is missing for 8 minutes to prove that the trading platform is offline.



About tracking stop losses



Tracking stop losses: As the name suggests, follow the latest price and set a certain number of stops.

In the "Trade" column of the terminal window, right click the mouse on the specified open order, select "tracking stop loss" in the drop-down list, select the desired stop loss in the sub-list, and realize the function of tracking stop loss. The tracking stop function is client-based and is only effective at the number of points for profit, so you should set a fixed stop first. Each time the price goes in a favorable direction, a change stop-loss command is sent to the server from the local computer. If you close the local computer, the server will retain the last change. Because this instruction is not an instruction in the MIBD system, whether the instruction can be issued depends on the users computer and network condition, please use it carefully. MIBD cannot guarantee that this function will always be effective, so the customer should take the risk.